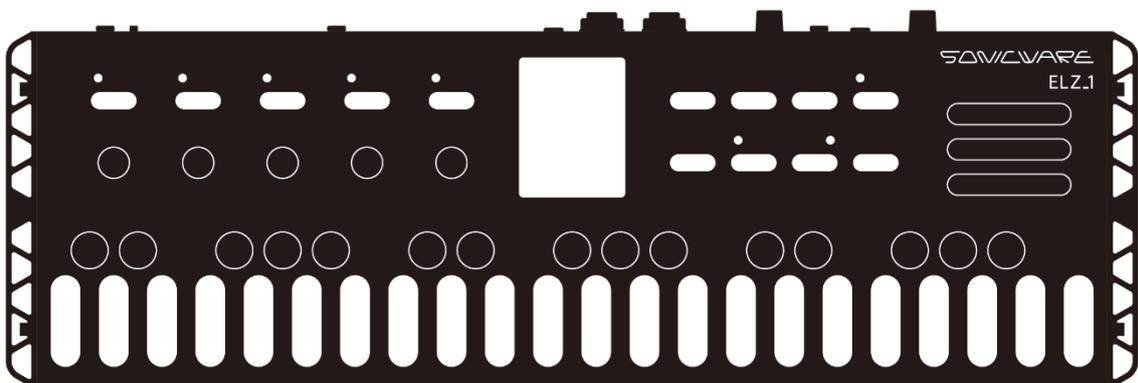


SONICWARE

ELZ_1 Firmware Updating Guide

Rev. 1.0



1 Updating the ELZ_1 firmware

The ELZ_1 firmware can be updated by connecting the ELZ_1 to a PC or Mac by USB and transferring an update file.

Important: Recognition of the ELZ_1 could take about 10–30 seconds the first time it is connected, depending on the type of PC/Mac. Do not disconnect the USB cable or turn the power off before it is recognized.

- ① Use a USB cable to connect the ELZ_1 to a PC/Mac.
- ② Press the MENU button.
- ③ Use the DOWN and UP buttons to select STORAGE, and press the OK button.
- ④ Use the DOWN and UP buttons to select USB MASS STORAGE MODE, and press the OK button to show the ELZ_1 storage on the PC/Mac.
- ⑤ Download the latest firmware(ELZ_1.bin: Unzip a downloaded file) from the SONICWARE website and copy it to ELZ_1 internal storage.

HINT

- *To end USB mass storage mode, first eject the ELZ_1 drive from the PC/Mac safely, then press the MENU button on the ELZ_1.*

- ② Turn the ELZ_1 power off.
- ③ Turn the power on while pressing the OSCILLATOR button.
- ④ Use the DOWN and UP buttons to select SYSTEM UPDATE.
- ⑤ Press the OK button.
- ⑥ If there are no problems in the firmware file check, press the OK button to start the update
- ⑦ When “Please restart” is shown, turn the ELZ_1 off.
- ⑧ Turn the ELZ_1 on again.

Important

- *If operating on battery power, use new batteries.*
- *Do not interrupt the power supply during an update. Doing so could make the unit unable to start properly.*

- *Recognition of the ELZ_1 could take about 10–30 seconds the first time it is connected, depending on the type of PC/Mac. Do not disconnect the USB cable or turn the power off before it is recognized.*

2 Troubleshooting - A PC/Mac does not recognize the ELZ_1

Important: Recognition of the ELZ_1 could take about 10–30 seconds the first time it is connected, depending on the type of PC/Mac. Do not disconnect the USB cable or turn the power off before it is recognized.

- Check if it can be recognized when connected to a different USB port.
- Check if it can be recognized when using a different USB cable.
- Check if it can be recognized when connected directly to the PC/Mac without using a USB hub or extension cable, for example.
- Check if the ELZ_1 can be recognized when all other USB devices are disconnected.
- Check if it can be recognized when antivirus software, monitoring software and other background applications running on the PC/Mac are turned off.
- Restart the computer.
- If another PC/Mac is available, check if it can be recognized by that PC/Mac.
- When the ELZ_1 is in mass storage mode, if it does not appear on a Mac desktop, open the Finder menu, and select “Preferences...” Open the General pane and put a check in the box next to “External disks” if it is not already filled. Then, restart the Mac, reconnect the ELZ_1, and check again.
- If an error appears when connected as mass storage, the mass storage data in the ELZ_1 might have become corrupted. Referring to “Formatting the storage” in Operation Manual, format the mass storage in the ELZ_1, and check again. (Be aware that this operation will erase the data in the mass storage.)

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